



MAHUBE-OTWA Community Action Partnership, Inc.

OUTCOME REPORT: 10-01-2013 THROUGH 9-30-2014

Mahube-Otwa Community Action Partnership, Inc. is a private, non-profit community action agency serving residents living in Mahnomon, Hubbard, Becker, Otter Tail and Wadena Counties. The Agency is governed by an 18 member Board of Directors, including representatives of Low Income, Private Organizations and the County Boards of Commissioners. The Agency employs 135 staff in the five-county area.

During the past fiscal year, Mahube-Otwa provided 11,982 program services to approx. 19,974 individuals living in 8,856 households. Ninety-seven percent (97%) of households had an income level of 125% or less of the federal poverty guidelines.

The data contained in this report is gathered primarily from the Agency's demographic and outcome database - CAP60. Additional data is provided by program specific databases, including: eHEAT (Energy Assistance Program); WA/NEAT (Weatherization Program); HMIS (Housing Programs); Ahlers and Practice Suite (Family Health); Volunteer Reporter (Senior Programs); and Tax Wise Online (Tax Aide Program).

COMMUNITY DEVELOPMENT BLOCK GRANT MINNESOTA COMMUNITY ACTION GRANT FAMILY DEVELOPMENT

- 99,419 times information & referral service was provided to households requesting assistance. This resulted in thousands of outreach contacts made on behalf of clients with community partners and resources, to advocate for low-income people living in Mahnomon, Hubbard, Becker, Otter Tail and Wadena counties.
- 35 families who were unemployed obtained a job; 205 families maintained **employment** and 46 increased their income or benefits to obtain a living wage.
- 6 families completed the Family Assets for Independence-Minnesota (FAIM) savings program to save money for the purchase of a home, business or college education.
- Car seat safety education and seat distribution was provided to 875 individuals, which enhanced safe transportation of children. 215 seats were inspected, and 164 car seats distributed.
- 1,537 individuals participated in voter education activities.
- 43 individuals received transportation assistance including a drivers license, car repairs or gas vouchers, so they could drive to work or appointments.
- 62 households received child support payments through advocacy efforts. 101 individuals received assistance with child support issues, so that children feel secure, loved and connected to their parents.

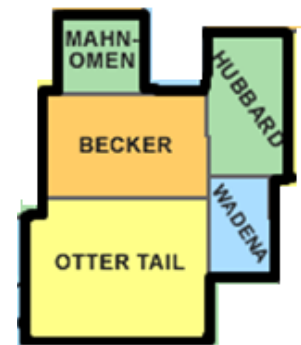
FAMILY HEALTH

- 1,482 individuals received health care services at one of 11 family health sites.
- 526 individuals signed up for Medical Assistance, MNCare or another Health Insurance program.
- 100 youth improved their social/emotional skills.

HOUSING PROGRAMS HOMELESS/RENTAL ASSISTANCE FAMILY HOMELESS PREVENTION TRANSITIONAL HOUSING SUPPORTIVE SERVICES EMERGENCY FOOD & SHELTER

- 578 households received rent or mortgage assistance and have remained in stable housing through MHFA Family Homeless Prevention & Assistance, Transitional Housing and Emergency Shelter funds.
- 8,546 individuals received food support or food vouchers, in order to provide adequate nutrition to their family.
- 48 households received rental assistance subsidy each month.
- 89 individuals participated in budget counseling to learn how to complete and manage a budget.
- 32 households successfully repaired their credit. 73 households averted foreclosure to maintain their home.
- 492 households received supportive services to maintain their home through the Permanent Supportive Services project in a 10-county service area.
- 12 households received support service through residency at the West River Town Homes.

*Our Mission...
To Empower People to
Achieve Self Sufficiency*



HEAD START
EARLY HEAD START

- 7 adults completed a GED and 11 adults completed post secondary training, which will support their efforts in obtaining employment.
- 481 children received immunizations, physical exams, dental exams, mental wellness services and nutritional assessments, which resulted in school readiness and health development.
- 426 families received necessary social services, in order to strengthen family functioning.
- 426 families received parenting training/support to improve parent and child interactions.
- 123 children received full-day or part-time child care, in order for parents to complete high school, technical college education or maintain employment.
- 175 children attained pre-literacy and pre-numeracy skills to prepare them for Kindergarten.
- 288 fathers participated in fatherhood training and activities with their children.

CHILD CARE AWARE
RELATIVES AS PARENTS (RAP)
FRIENDS, FAMILY & NEIGHBORS (FFN)
CRISIS CARE

- Kith & Kin support groups for grandparent caregivers are offered throughout the 19-county NW Regional Service area. 44 caregivers raising 70 children have received services through 5 support groups.
- 5 families (including 10 children) received crisis child care services; 42 referrals made to community organizations.
- 518 child care providers have enrolled in Parent Aware Training, in an effort to become highly qualified child care placements for children.
- 72 safe and affordable childcare opportunities for low-income families were created or maintained in Child Care Regions II and V.

ENERGY PROGRAMS
ENERGY ASSISTANCE PROGRAM
WEATHERIZATION & CONSERVATION

- Energy Assistance provided heating funds to 7,374 households, which allowed families to heat their homes in the five-county service area.
- 3,482 households received emergency/crisis payments to vendors for fuel and energy bills.
- \$15,434.50 in local donations for Reach-Out-For-Warmth were used to help 38 households with energy emergencies.

- 3,518 households with senior citizens (age 55+) received energy assistance or weatherization, helping these vulnerable individuals to live independently.
- Heating system repairs were made for 305 households.
- 169 homes were weatherized, which resulted in a decrease in household energy costs; 117 of the homes were occupied by senior citizens or disabled persons.
- Nationally, the typical low income home weatherized saved an average of 35% in energy consumption.
- 69% of the homes weatherized were considered 'high energy use'. Weatherization auditors provide client education including awareness of methods to conserve energy.
- \$97,727.88 was received from 11 local utility companies for Conservation Improvement Programs (CIP). These funds were combined with Weatherization funding to increase the number of homes we are able to weatherize. 42 households were assisted with CIP funds.

SENIOR PROGRAMS
RETIRED SENIOR VOLUNTEERS
TAX AIDE
HOME CHORE & MAINTENANCE
HEALTH INSURANCE & MEDICARE COUNSELING

- 22 RSVP volunteers donated 6,720 hours to complete 1,464 e-filed Federal Income Tax Returns and property tax rebates for 4,624 elderly and low-income individuals. This resulted in saving taxpayers over \$414,300 in filing fees. \$1,775,513.00 in Federal refunds and \$730,000.00 in Earned Income Tax Credits were received.
- 2,726 Property Tax Refunds or Rental Rebates were completed.
- 99 local vendors provided 2,427 in-home services to 227 elderly clients, in order to enable them to live independently in their home.
- 5 volunteers donated time assisting 272 elderly clients with health insurance and Medicare Part-D issues/claims.
- 737 senior volunteers provided over 69,400 hours of service at 91 volunteer sites within 8 counties.
- The 2014 Catholic Heart Work Camp completed 50 community projects in one week, by 200 youth and 60 adults donating over 7,000 hours of volunteer labor providing services to 58 elderly residents.



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